

Welisa Holdings (Pty) Ltd Trading As: Jukani Wildlife Sanctuary Farm 479, Oakhill, N2, The Crags Western Cape, RSA P.O. BOX 1190 Plettenberg Bay 6600 Tel: 044 534 8409 Cell: 082 979 5683 Email: info@jukani.co.za Web: www.jukani.co.za Company ref no: 2004/008193/07 Vat no: 491 0259 946

BOMA DINNER AND NIGHT SAFARI

****Terms and Conditions**

The cost paid only covers the Night Safari and Dinner.

All other expenses for travel to and from the sanctuary, gratuities or drinks are for the clients own account.

No drinks are allowed to be brought in as the restaurant is a licensed venue.

There is no corkage available.

Please note that our boma dinner offers a fixed menu.

Kindly inform us of any dietary restrictions or requirements at the time of your reservation.

The night safari experience will be a guided one-hour walking tour led by a professional ranger.

The cost covers both the dinner and the safari as a package, and these cannot be separated.

Should you decide to skip either the dinner or the safari for any reason, please be aware that you will not be eligible for any refunds or adjustments for that portion.

Both your email as well as a contact telephone number must be supplied with your booking in order to update you should any deviations from the program or urgent information need to be communicated regarding the boma.

Please note that Prices are categorised as Adults (Anyone over the age of 12) and Children (Anyone under the age of 12, but over 3 years of age) children under the age of 3 are not charged for.

Booking Confirmation & Reservations

All reservations are tentative and do not constitute a booking.

A booking is considered confirmed once full payment is received.

Payment should be made by latest 12 noon of the day preceding the event in order to confirm the booking as staff needs to be allocated and the kitchen must have final numbers by 12 noon.

Cancellation Policy

Cancellation by Clients - individuals

Cancellations made more than 48 hours before the event will receive a 100% refund.

Cancellations made between 24 to 48 hours before the event will receive a 50% refund.

Cancellations made less than 24 hours before the event will not qualify for a refund.

Cancellation by Clients – Groups

Cancellations of groups of 8 or more will receive a 100% refund if cancelled more than 7 days before the event.

Cancellations of groups of 8 or more will not be eligible for any refund if cancelled less than 7 days prior to the event.

Cancellation by Hosts

If the Boma dinner and night safari are cancelled by the hosts, guests will receive a 100% refund. Please allow 2-3 working days for this refund to be processed.

Cancellation of a group booking for 8 or more people by the hosts will receive a 100% refund.

Directors; C. dos Santos (Chairman) T. Blignaut V.D. Ruben